# **Pestel Analysis For Airline Industry**

# **PESTEL Analysis for the Airline Industry: Navigating Turbulent Skies**

#### Introduction:

The airline industry is a notoriously volatile sector, constantly buffeted by economic shifts, geopolitical events, and technological advancements. Understanding the forces shaping this dynamic landscape is crucial for airlines to survive and thrive. This comprehensive guide dives deep into a PESTEL analysis for the airline industry, providing a detailed examination of the political, economic, social, technological, environmental, and legal factors impacting its operations and future trajectory. We'll explore current trends, potential challenges, and opportunities for airlines to navigate this complex environment and achieve sustainable success. By the end of this post, you'll have a clear understanding of the key factors influencing the airline industry and be equipped to analyze the industry's future potential.

# 1. Political Factors Affecting the Airline Industry:

Political stability and government regulations play a significant role in the airline industry's success. Government policies regarding aviation safety, security, and air traffic control directly impact operational costs and efficiency. International relations and geopolitical instability can also disrupt travel patterns and affect passenger demand. Consider the impact of sanctions, trade wars, or regional conflicts – all can significantly reduce travel to and from affected areas. Furthermore, government subsidies and tax policies can influence airline profitability. Some countries heavily subsidize their national carriers, giving them a competitive advantage, while others impose high taxes on aviation fuel or air travel, impacting airline costs and ticket prices. Airlines must carefully monitor political developments and adapt their strategies accordingly.

# 2. Economic Factors Shaping the Airline Industry:

The airline industry is heavily influenced by economic conditions. Fuel prices, a major operational expense, fluctuate significantly impacting profitability. Economic recessions typically lead to a decrease in air travel demand as consumers cut back on discretionary spending. Exchange rates also play a critical role, affecting the cost of operations and the pricing of tickets for international flights. Inflationary pressures increase operational costs, potentially leading to higher ticket prices. Furthermore, the overall economic health of a country or region directly influences passenger volume. Strong economic growth generally translates to increased air travel demand, whereas economic stagnation leads to reduced demand.

#### 3. Social Factors Influencing Air Travel:

Social trends and consumer preferences significantly influence the airline industry. The rise of budget airlines has reshaped the industry, catering to price-sensitive travelers. Growing concerns about environmental sustainability are pushing airlines to adopt more fuel-efficient aircraft and explore sustainable aviation fuels. Changes in travel patterns, such as the increasing popularity of

leisure travel and business trips, impact airline route planning and capacity allocation. Moreover, shifting demographics and changing consumer expectations regarding in-flight services and customer experience require airlines to continuously adapt their offerings. Social media's influence on brand perception and customer reviews is also a crucial factor for the industry.

# 4. Technological Advancements and the Airline Industry:

Technological innovation is constantly transforming the airline industry. The introduction of new aircraft with improved fuel efficiency and increased passenger capacity directly impacts operational costs and profitability. Advancements in aviation technology, such as advanced flight management systems and improved air traffic control technologies, enhance safety and efficiency. Online booking platforms and mobile applications have revolutionized the way passengers book and manage their travel arrangements. Furthermore, the use of data analytics allows airlines to optimize their operations, personalize customer experiences, and improve pricing strategies. Airlines that fail to embrace technological advancements risk falling behind their competitors.

#### 5. Environmental Considerations for Airlines:

Environmental concerns are increasingly impacting the airline industry. The industry's contribution to greenhouse gas emissions is a significant concern, leading to increased pressure to reduce its carbon footprint. Governments are implementing stricter environmental regulations, including carbon emission taxes and caps. Airlines are exploring various strategies to reduce their environmental impact, including the use of sustainable aviation fuels, investing in more fuel-efficient aircraft, and implementing carbon offsetting programs. Consumer awareness of environmental issues is also growing, influencing travel choices and potentially impacting demand for airlines with poor environmental records.

#### 6. Legal and Regulatory Frameworks Governing Airlines:

The airline industry operates within a complex web of legal and regulatory frameworks. International aviation law governs international flights, while national regulations govern domestic flights. Safety regulations are paramount, mandating strict adherence to safety standards and maintenance procedures. Competition laws prevent anti-competitive practices and ensure fair competition among airlines. Data privacy regulations govern the collection and use of passenger data. Labor laws impact employment practices and worker relations within the airline industry. Airlines must ensure compliance with all relevant legal and regulatory requirements to avoid penalties and maintain operational integrity.

#### Article Outline:

- I. Introduction: Overview of PESTEL analysis and its relevance to the airline industry.
- II. Political Factors: Government regulations, international relations, subsidies, and political stability.
- III. Economic Factors: Fuel prices, economic recessions, exchange rates, inflation, and overall economic growth.
- IV. Social Factors: Consumer preferences, budget airlines, sustainability concerns, travel patterns, and demographics.
- V. Technological Factors: Aircraft technology, flight management systems, booking platforms, and data analytics.
- VI. Environmental Factors: Greenhouse gas emissions, regulations, sustainable fuels, and consumer

awareness.

VII. Legal Factors: International and national aviation laws, safety regulations, competition laws, and data privacy.

VIII. Conclusion: Summary of key findings and implications for the future of the airline industry.

(Detailed explanation of each point in the outline is provided above in the main body of the article.)

Frequently Asked Questions (FAQs):

- 1. How does Brexit impact the airline industry? Brexit created uncertainties regarding air travel regulations between the UK and the EU, affecting flight routes and operational complexities.
- 2. What is the biggest threat to the airline industry? Fluctuating fuel prices and economic downturns are major threats, alongside increasing environmental regulations.
- 3. How are airlines adapting to climate change concerns? Through sustainable aviation fuels, more fuel-efficient aircraft, and carbon offsetting programs.
- 4. What role does technology play in the future of air travel? Automation, AI, and improved data analytics will significantly influence operations and customer experience.
- 5. How do political tensions affect international flights? Geopolitical instability can disrupt travel patterns, increase security measures, and impact passenger demand.
- 6. What are the key social trends shaping the airline industry? Increased focus on sustainability, budget travel preferences, and the demand for personalized customer experiences.
- 7. How do legal regulations impact airline profitability? Compliance costs associated with safety, security, and environmental regulations can affect profitability.
- 8. What is the impact of economic growth on air travel demand? Strong economic growth generally leads to an increase in air travel demand, while economic downturn reduces it.
- 9. How can airlines improve their environmental performance? Investing in sustainable fuels, enhancing aircraft fuel efficiency, and implementing carbon offsetting schemes.

#### Related Articles:

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- 9. Customer Experience Management in the Airline Industry: Explores best practices for improving customer satisfaction in the airline sector.

pestel analysis for airline industry: Airline Marketing and Management Stephen Shaw, 2007 Through five previous editions Airline Marketing and Management by Stephen Shaw has established itself as the preferred textbook for students of the principles of marketing and their application in today's airline industry; as well as a reliable reference work for those with a professional interest in the area. Carefully revised, the sixth edition of this internationally successful book includes new material on: the impact of the Trade Cycle and the current period of high oil prices on the demand for air travel; the effect of current trends towards regulatory reform and the relaxation of Ownership and Control rules on the structure of the international airline industry; the continuing strong impact of Low Cost Carriers, and the strategic options open to so-called 'Legacy' airlines as they respond to the challenges facing them; and, the setting up of new 'Business Class Only' airlines. Why are they appearing now, and what are their long-term chances of success? An initial review of the structure of the air transport market and the industry marketing environment is followed by detailed chapters examining airline business and marketing strategies, product design and management, pricing and revenue management, current and possible future distribution channels, and selling, advertising and promotional policies. The reader will benefit from greater understanding of both marketing and airline industry jargon and from the knowledge obtained regarding the significant strategic challenges facing aviation at the present time. Written in a straightforward, easy-to-read style and combining up-to-date and relevant examples drawn from the worldwide aviation industry, this new edition will further enhance the book's reputation for providing the ideal introduction to the subject.

pestel analysis for airline industry: Aviation and Airline Management Rambabu Athota, 2024-09-20 Aviation and Airline Management: University-Based Syllabus Rambabu Athota, with three decades of extensive experience in the aviation industry and five years in academia, bridges the gap between theoretical knowledge and real-world application in this comprehensive guide. His book meticulously aligns with the university syllabus for B.B.A. Aviation courses, making it an essential resource for students of aviation courses, professionals, as well as aviation enthusiasts. Organized into seven detailed chapters, each divided into five units, this book covers various topics essential to understanding aviation and airline management. Clear explanations, current examples, and detailed illustrations make complex concepts accessible. Each unit concludes with model questions, reinforcing learning and preparing readers for academic success. Aviation and Airline Management: University-Based Syllabus equips readers with the knowledge and skills necessary to excel in their studies and future careers. The book provides a solid foundation and a forward-looking perspective in the ever-evolving aviation industry.

pestel analysis for airline industry: A Strategic Analysis of Chinese Airline Industry under Online Environment Hang Liu, 2018-03-29 The boom of internet is causing another industrial revolution. It is necessary for Chinese airlines to develop E-business in order to keep their competitive advantages. China Southern Airlines is the first Chinese airlines to enter E-business sector and is fairly successful in Chinese civil aviation market. However, comparing with British Airways, current E-business strategy in this company quite falls behind. After a strategic analysis, it is clearly that E-business is a profitable strategy for China Southern Airlines and should be applied further. It is quite urgent for China Southern Airlines to enlarge and improve its E-business strategies so that it can consolidate its leading position in this market segment. Therefore, some

reasonable future strategic choices are put forward and a recommendation is given. On the other hand, the explosion of Chinese economy provides a rapid growth of air traffic world widely. British Airways and other foreign airlines would increase their profits significantly from Chinese air market.

pestel analysis for airline industry: Loyalty Management in the Airline Industry Ben Beiske, 2002-05-29 Inhaltsangabe: Abstract: This report will demonstrate the importance of Loyalty Management in the competitive environment of the airline industry and will show that a successful approach to Lovalty Management consists of three different, interlinked aspects. These three pillars are Customer Service, Frequent Flyer Programs, and Complaint Management; their interdependence will be analysed in depth, with special attention given to the perceived importance of Frequent Flyer Programs. Findings from a detailed literature review and a survey show that customers do indeed perceive these issues as vital with regards to their loyalty towards a particular airline. It was found that Customer Service can be regarded as the foundation for Loyalty Management; it can help an airline to gain competitive advantage by setting it apart from its competitors. Frequent Flyer Programs, if implemented and run properly, can provide the customer with added value. As such, they compliment Customer Service and can help to increase overall loyalty. Additionally, Complaint Management was found to be gaining importance among airlines. The number of complaints was shown to be rising gradually, stressing the growing significance of efficient Complaint Management and its strong after-effect on customer loyalty. Inhaltsverzeichnis: Table of Contents: 1.INTRODUCTION6 1.1AIM AND OBJECTIVES OF THE REPORT7 1.2TERMINOLOGY9 1.3BACKGROUND INFORMATION: LOYALTY MANAGEMENT9 1.3.1DEFINITIONS9 1.3.2TRADITIONAL MARKETING AND LOYALTY MANAGEMENT10 1.3.3IMPORTANCE OF LOYALTY MANAGEMENT12 1.4CHARACTERISTICS OF THE AIRLINE MARKET13 1.4.1AIRLINE INDUSTRY ANALYSIS - STEEPLE13 1.4.1.1Social13 1.4.1.2Technological14 1.4.1.3Economical14 1.4.1.4Environmental14 1.4.1.5Political15 1.4.1.6Legal15 1.4.1.7Ethical15 1.4.2CONSOLIDATION IN PRACTICE: BRITISH AIRWAYS16 1.4.2.1British Airways and KLM16 1.4.2.2British Airways and American Airlines18 1.4.3THE CURRENT AIRLINE SITUATION19 2.LITERATURE REVIEW22 2.1CUSTOMER SERVICE22 2.1.1BACKGROUND INFORMATION23 2.1.1.1Singapore Airlines23 2.1.2REVELATION OF DISSATISFACTION24 2.1.3EMPLOYEES25 2.1.4COMMUNICATION25 2.1.5THE CUSTOMER26 2.1.5.1Customer Requirements 26 2.1.6SERVICE QUALITY 27 2.1.6.1Quality and Retaining Customers28 2.1.7ORIENTATION OF COMPANY29 2.1.8CONCLUSION CUSTOMER SERVICE29 2.2FREQUENT FLYER PROGRAMS31 2.2.1BACKGROUND INFORMATION31 2.2.1.1Statistics Frequent Flyer Programs32 2.2.2CRITICAL SUCCESS FACTORS [...]

pestel analysis for airline industry: AVIATION MANAGEMENT Prabhu TL, Embark on a thrilling journey into the world of aviation with Navigating the Skies: Mastering Aviation Management. This comprehensive guide takes you through the art and science of aviation management, unveiling strategies and insights to ensure the smooth operation of airlines, airports, and aviation-related businesses. Whether you're an aviation enthusiast, aspiring professional, or seasoned industry veteran, this book is your compass to mastering the principles of aviation management. Unveiling Operational Excellence: Immerse yourself in the dynamic realm of aviation management as this book provides a roadmap to understanding the intricacies of airline operations, safety protocols, customer service, and regulatory compliance. From mastering flight scheduling and fleet management to ensuring passenger satisfaction and optimizing revenue, from navigating complex aviation regulations to enhancing aviation security, this guide equips you with the tools to excel in the art of aviation management. Key Topics Explored: Airline Operations: Discover the essentials of managing flight schedules, crew assignments, and aircraft maintenance for optimal performance. Passenger Experience: Learn about delivering exceptional customer service, from ticket booking to in-flight comfort. Safety and Security: Understand aviation safety protocols, emergency response plans, and strategies for mitigating risks. Regulatory Compliance: Navigate the ever-changing landscape of aviation regulations and ensure adherence to industry standards. Aviation Business Strategies: Explore revenue management, cost control, and business development

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pestel analysis for airline industry: Lufthansa in Its Competitive Environment Martin Albers, 2008-06 Seminar paper from the year 2007 in the subject Business economics - Business Management, Corporate Governance, grade: 2,1, University of Sunderland (University of Sunderland), course: Contemporary Management, 27 entries in the bibliography, language: English, abstract: After five years of vast losses, especially for the IATA Carrier, which are all scheduled airlines, 2007 will be a successful year for the airline industry, with a forecasted profit of \$8.5 billion. The early 21st century marked the industry with high losses and consolidation. Due to the reason that the industry sector highly depends on the external environment: the terrorist attacks of September 11th 2001, magnified by the weak economic conditions in many major countries and more recently the Iraq War and SARS epidemic, have made the last five years unhappy ones, especially for most of the schedules airlines. In addition to that, the liberalisation of the European aviation market enabled low cost airlines to reshape the competitive environment and to make significant impacts in the world's domestic passenger markets, which have previously been largely controlled by full service carriers. The overall market situation is dominated by increasing pressure on cost and productiveness. The global market trend forces a high company concentration that strengthens market positions. Lufthansa - Germany's national carrier was faced, like all other national carriers with the above-mentioned problems and had to find its way out of the crisis. The central question of this report is: With which tools did Lufthansa solve these problems? And are these tools sufficient to be competitive for future developments? This report paper is dealing with the developments in airline business illustrated with the example of Germany's national carrier, the Lufthansa AG, and the enormous company restructuring toward an ideal global player in a highly competitive environment. By analysing the internal and external influences, p

**Competencies and Strategy Proposal** Judith Hoffmann, 2005-05-19 Seminar paper from the year 2004 in the subject Business economics - Offline Marketing and Online Marketing, grade: 73% (very good), Bournemouth University (Media School), course: Strategic Marketing, language: English, abstract: Creating a sustainable marketing strategy for Ryanair means to organise its future. To plan the future one has to know the present in a broader perspective. This is the starting point of an environmental analysis, which identifies the internal and external parameters of the particular environment an organisation is operating in (Drohan, 1997) and translates it into useful plans and decisions (Albright, 2004). The environmental analysis gives Ryanair the opportunity to identify the main factors affecting the industry it is operating in and to find its opportunities and capabilities. Above all it is important to answer the question "What business are we in?" by defining the industry the organisation is competing in since this gives the opportunity to identify competitive advantages

relatively to others (Kay, 1993). Ryanair is positioned as being in the European low-budget airline industry. This creates a competitor group consisting of other European no- frills airlines and low-budget sub brands of traditional airlines but excludes full-service airlines.

pestel analysis for airline industry: Strategy David Mackay, David (Professor of Practice Mackay, Professor of Practice University of Strathclyde), Mikko (Senior Lecturer in Strategic Management Strategy Arevuo, Senior Lecturer in Strategic Management Strategy Cranfield University), Mikko Arevuo, Maureen (Professor of Strategic Management Meadows, Professor of Strategic Management Coventry University), Maureen Meadows, 2023-03-27 What does strategy mean to the founder and CEO of a coaching and consulting company whose mission is to create inclusive and values-driven cultures where people can achieve their full potential while positively impacting society? How is sustainable strategic decision-making viewed by a former Member of the European Parliament? Developed in consultation with lecturers, students, and professionals, the research-driven process-practice model of strategy in Strategy: Theory, Practice, Implementation places implementation at its core, enabling students to develop a crystal-clear understanding of how strategy operates in aculture of dynamism, adaptability, and change. The authors' wealth of teaching, research, and practitioner experience shines through in their writing as they strike the perfect balance between clarity and rigour. They expertly cover all the core areas of strategy, using carefully paced, step-by-step guidance to apply theories and models of strategy to a diverse range of examples, making the text the most practical of its kind. Moving beyond the limits of traditional texts, Strategy offers unique Practitioner Insights (and accompanying video interviews) gathered from professionals engaged in a range of strategic roles, across multiple industries and sectors worldwide, to help students grasp the complex reality of strategicmanagement in practice. Strategy ultimately provides students with an empowering, critical, and highly practical approach to thinking, talking, and acting like a strategist. Online resources accompanying the textbook include: For registered adopters:- A test bank- PowerPoint slides- Answers to, or guidance on, the case study questions in the book- A series of 'Boardroom Challenges' for use in group role play exercises / action learning simulations- Teaching notes on using the 'Boardroom Challenges' in classFor students:- Practitioner insight video interviews, and further videos providing advice on how students can enhance their employability- Research Insights to broaden students' perspectives of academic research and its impact on strategic thinking- Links to articles, cases, chapters, or multimedia resources to support students' further reading- Additional case studies with exercises or discussion questions- MCQs- Guidance on how to analyse a case study- Flashcard glossary- Two additional chapters: Chapter 15 Designing effective strategy activities; Chapter 16 Strategy in practice: learning, reflecting, thinking

pestel analysis for airline industry: Travel Marketing, Tourism Economics and the Airline Product Mark Anthony Camilleri, 2017-10-03 This book provides a comprehensive introduction to travel marketing, tourism economics and the airline product. At the same time, it provides an overview on the political, socio-economic, environmental and technological impacts of tourism and its related sectors. This publication covers both theory and practice in an engaging style, that will spark the readers' curiosity. Yet, it presents tourism and airline issues in a concise, yet accessible manner. This will allow prospective tourism practitioners to critically analyze future situations, and to make appropriate decisions in their workplace environments. Moreover, the book prepares undergraduate students and aspiring managers alike with a thorough exposure to the latest industry developments. "Dr. Camilleri provides tourism students and practitioners with a clear and comprehensive picture of the main institutions, operations and activities of the travel industry." Philip Kotler, S.C. Johnson & Son Distinguished Professor of International Marketing, Kellogg School of Management, Northwestern University, Evanston/Chicago, IL, USA "This book is the first of its kind to provide an insightful and well-structured application of travel and tourism marketing and economics to the airline industry. Student readers will find this systematic approach invaluable when placing aviation within the wider tourism context, drawing upon the disciplines of economics and marketing." Brian King, Professor of Tourism and Associate Dean, School of Hotel and Tourism

Management, The Hong Kong Polytechnic University, Hong Kong "The remarkable growth in international tourism over the last century has been directly influenced by technological, and operational innovations in the airline sector which continue to define the nature, scale and direction of tourist flows and consequential tourism development. Key factors in this relationship between tourism and the airline sector are marketing and economics, both of which are fundamental to the success of tourism in general and airlines in particular, not least given the increasing significance of low-cost airline operations. Hence, uniquely drawing together these three themes, this book provides a valuable introduction to the marketing and economics of tourism with a specific focus on airline operations, and should be considered essential reading for future managers in the tourism sector." Richard Sharpley, Professor of Tourism, School of Management, University of Central Lancashire, UK "The book's unique positioning in terms of the importance of and the relationships between tourism marketing, tourism economics and airline product will create a distinct niche for the book in the travel literature." C. Michael Hall, Professor of Tourism, Department of Management, Marketing and Entrepreneurship, University of Canterbury, Christchurch, New Zealand "A very unique textbook that offers integrated lessons on marketing, economics, and airline services. College students of travel and tourism in many parts of the world will benefit from the author's thoughtful writing style of simplicity and clarity." Liping A. Cai, Professor and Director, Purdue Tourism & Hospitality Research Center, Purdue University, West Lafayette, IN, USA "An interesting volume that provides a good coverage of airline transportation matters not always well considered in tourism books. Traditional strategic and operational issues, as well as the most recent developments and emerging trends are dealt with in a concise yet clear and rational way. Summaries, questions and topics for discussion in each chapter make it a useful basis for both taught courses or self-education." Rodolfo Baggio, Professor of Tourism and Social Dynamics, Bocconi University, Milan, Italy "This is a very useful introductory book that summarises a wealth of knowledge in an accessible format. It explains the relation between marketing and economics, and applies it to the business of airline management as well as the tourism industry overall." Xavier Font, Professor of Sustainability Marketing, School of Hospitality and Tourism Management, University of Surrey, UK and Visiting Professor, Hospitality Academy, NHTV Breda, Netherlands "This book addresses the key principles of tourism marketing, economics and the airline industry. It covers a wide range of theory at the same time as offering real-life case studies, and offers readers a comprehensive understanding of how these important industries work, and the underpinning challenges that will shape their future. It is suitable for undergraduate students as well as travel professionals, and I would highly recommend it." Clare Weeden, Principal Lecturer in Tourism and Marketing at the School of Sport and Service Management, University of Brighton, UK "In the current environment a grasp of the basics of marketing to diverse consumers is very important. Customers are possessed of sophisticated knowledge driven by innovations in business as well from highly developed technological advances. This text will inform and update students and those planning a career in travel and tourism. Mark Camilleri has produced an accessible book, which identifies ways to accumulate and use new knowledge to be at the vanguard of marketing, which is both essential and timely." Peter Wiltshier, Senior Lecturer & Programme Leader for Travel & Tourism, College of Business, Law and Social Sciences, University of Derby, UK "This contemporary text provides an authoritative read on the dynamics, interactions and complexities of the modern travel and tourism industries with a necessary, and much welcomed, mixture of theory and practice suitable for undergraduate, graduate and professional markets." Alan Fyall, Orange County Endowed Professor of Tourism Marketing, University of Central Florida, FL, USA

pestel analysis for airline industry: Challenges and Opportunities for Aviation Stakeholders in a Post-Pandemic World Kurnaz, Salim, Rodrigues, Antonio, Bowyer, Dorothea, 2023-03-03 The aviation industry has undergone a significant change since the 21st century as technological developments accelerated its development. Due to this, there is a need for modern research on the current situation, future expectations, and possible change scenarios in the aviation industry. Challenges and Opportunities for Aviation Stakeholders in a Post-Pandemic World focuses on

contemporary studies addressing the effects of economic crises, pandemics, digitalization, and war environments on the aviation industry and draws attention to the aviation industry's current situation and future expectations, focusing on its stakeholders and various industry trends. Covering key topics such as technology, sustainability, digitalization, and aviation management, this reference work is ideal for industry professionals, policymakers, researchers, scholars, academicians, practitioners, instructors, and students.

pestel analysis for airline industry: The Impact of Mobile Services on the Interaction between Airlines and Passengers Markus Biedermann, Doron Levy, 2015-01-30 Seminar paper from the year 2013 in the subject Business economics - Offline Marketing and Online Marketing, , language: English, abstract: The purpose of this paper is to research how mobile services impact the interaction between airlines and passengers. The paper begins with a PEST analysis of the European airline industry and focuses on technological changes. It continues with a SWOT analysis of Lufthansa, where we interlink mobile technology as a platform which could reduce costs for the airline. In-depth research on mobile services and their impact on the interaction between airlines and passengers is performed by evaluating different mobile services along Lufthansa's value chain, namely the airline's activities in operations, outbound logistics and marketing and sales. We claim that the interaction through mobile services is limited to one-way interaction, where airlines embrace the mobile services to perform cost reduction along their value chain, and neither offer two-way interaction with their passengers nor asking them to co-create the brand or the product. The current wireless mobile services are already offered via the internet, and allow a better and direct service for passengers. Mobile services are necessary for airlines, so they are not seen as out of date, but it does not mean that having mobile services contributes to having a competitive advantage. On the contrary, not having mobile services results in strategic disadvantage.

pestel analysis for airline industry: Global Logistics and Supply Chain Management John Mangan, Chandra Lalwani, Tim Butcher, 2008-06-10 Written by two highly experienced authors, this new text provides a concise, global approach to logistics and supply chain management. Featuring both a practical element, enabling the reader to 'do' logistics (select carriers, identify routes, structure warehouses, etc.) and a strategic element (understand the role of logistics and supply chain management in the wider business context), the book also uses a good range of international case material to illustrate key concepts and extend learning.

pestel analysis for airline industry: Analysis Without Paralysis Babette E. Bensoussan, Craig S. Fleisher, 2012-09-17 Since the publication of the original edition, the importance of interpreting business data has become mission critical for professionals in all types of businesses. These professionals have discovered the benefits of business analysis to address their organizations most crucial strategic and tactical challenges. The Second Edition of this successful guide to business analysis, shows readers how to apply analytical tools without having to mire themselves in advanced math or arcane theory. Analysis Without Paralysis teaches readers the fundamentals of business analysis through the use of 12 core tools. Each tool will make the way readers assess and interpret their business' data more effective, accurate, and actionable. Accessibly written, the authors walk readers through the entire business analysis process and then explain each of today's most valuable analysis tools so business professionals will be able to make better decisions about their company's strategy and operations--and achieve better results. The Second Edition includes three new analytical tools and updates all of the prior edition's data and examples. For each tool, the authors present clear descriptions, context, rationales, strengths, weaknesses, step-by-step instructions, and case study examples. This title should be on any business manager's shelf wanting to make better decisions using analysis. -- UK Competitive Intelligence Forum (UK CIF)

**pestel analysis for airline industry:** <u>Strategy and Strategists</u> James Cunningham, Brian Harney, 2012-03-29 Importantly, this stimulating text:

**pestel analysis for airline industry: Case Study Japan Airlines** Svenja Stellmann, 2010-12 Research Paper (undergraduate) from the year 2010 in the subject Business economics - Business Management, Corporate Governance, grade: 1,0, Northumbria University, course: Strategic

Management and Leadership, language: English, abstract: Japan Airlines Corporation (JAL) is the leading full-service airline in Asia operating in the domestic and international passenger air-transport industry. However, in 2009 JAL's financial situation is alarming. 2009 was completed by a 51bn operating loss, representing a decrease of 140bn from previous year. In comparison, JAL's major competitor All Nippon Airways manages to stay in the black. This means JAL's competitive position is clearly in danger. Even worse - if JAL does not find a new strategic option immediately they are in danger of going bankrupt soon. This paper intends to find such a strategic option to guarantee future success of the airline. A thorough strategic analysis including an internal and external analysis is used to find out the key strategic issues. Afterwards three possible strategic options are discussed. The most promising option is put forward and its implementation issues are thoroughly discussed.

pestel analysis for airline industry: Advances in Conceptual Modeling Sergio de Cesare, Ulrich Frank, 2017-11-02 This book constitutes the refereed proceedings of five workshops and a symposium, held at the 36th International Conference on Conceptual Modeling, ER 2017, in Valencia, Spain in November 2017. The 21 revised full papers were carefully reviewed and selected out of 47 submissions to the following events: AHA 2017 - 3rd International Workshop on Modeling for Ambient Assistance and Healthy Ageing MoBiD 2017 - 6th International Workshop on Modeling and Management of Big Data MREBA 2017 - 4th International Workshop on Conceptual Modeling in Requirements and Business Analysis OntoCom 2017 - 5th International Workshop on Ontologies and Conceptual Modeling QMMQ 2017 - 4th Workshop on Quality of Models and Models of Quality

pestel analysis for airline industry: How the Macroeconomic Environment of the Airline Industry Affects the Strategic Decision of Boing Vs Airbus Christian Uwagwuna, 2011-04 Document from the year 2011 in the subject Business economics - Business Management, Corporate Governance, grade: 72, De Montfort University Leicester (De Montfort University Leicester UK), course: Strategic Management, language: English, abstract: This paper discusses the external economic factors affecting the strategic decision of airline industry and how this decision in turn, affect the market forecast of the aircraft manufacturing industry. Various business issues affect airlines operation either directly and indirectly, and these issues affect the strategic decision of the airline industry. The present economic crisis, instability in aviation fuel price, and environmental factors (such as the recent volcanic ashes and snow) has further shrunk business in the airline industry and thereby increasing competitive rivalry. Although the future projected growth by the airline industry look promising, factors affecting airline businesses can make it daunting. Strategic decisions however, will help the airlines to maximize this positive forecast. To make these decisions, it is vital for the origination to understand the macro-economic environment affecting the airline industry. [...]

pestel analysis for airline industry: Airline Marketing and Management Mr Stephen Shaw, 2012-10-01 Through six previous editions, Airline Marketing and Management has established itself as the leading textbook for students of marketing and its application to today's airline industry, as well as a reference work for those with a professional interest in the area. Carefully revised, the seventh edition of this internationally successful book examines an exceptionally turbulent period for the industry. It features new material on: \*Changes in customer needs, particularly regarding more business travellers choosing - or being forced - to travel economy, and analysis of the bankruptcy of 'All Business Class' airlines. \* An explanation of the US/EU 'Open Skies' agreement and analysis of its impact. \*The increase in alliance activity and completion of several recent mergers, and the marketing advantages and disadvantages that have resulted. \* Product adjustments that airlines must make to adapt to changes in the marketing environment, such as schedule re-adjustments and the reconfiguration of aircraft cabins. \*Changes in pricing philosophies, with, for example, airlines moving to 'A La Carte' pricing, whereby baggage, catering and priority boarding are paid for as extras. \*Airline websites and their role as both a selling and distributing tool. \*The future of airline marketing. A review of the structure of the air transport market and the marketing environment is followed by detailed chapters examining business and marketing strategies, product design and

management, pricing and revenue management, current and future distribution channels, and selling, advertising and promotional policies. The reader will benefit from greater understanding of both marketing and airline industry jargon and from knowledge obtained regarding the extraordinary strategic challenges now facing aviation. Written in a straightforward, easy-to-read style and combining up-to-date and relevant examples drawn from the worldwide aviation industry, this new edition will further enhance the book's reputation for providing the ideal introduction to the subject.

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LCC connection in US; without competitors in this business area. In 1990 the Irish airline Ryanair was founded and was the first LCC in the European (EU) area. The airlines are facing new challenges: more clientele, more fair flight prices in comparison to the competition and in addition high margins. For a long time such scheduled airlines like LH Group, KLM- Air France and British Airways-Iberia were the representative airlines in the EU. People have spent a lot of money for having a full service on Board (luggage, food, etc.) and were often dissatisfied about constantly rising prices for the flight tickets. With the origin of LCC, the market has changed enormously. Yearly scheduled airlines announce customer decline and decreasing profits. What is the reason for that? Are the LCC responsible for it? Do the scheduled airlines have to rethink their strategies to be still competitive in the market?

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developments of the international airline industry in Europe. Here we are going to have a look at the historical development. It is going to be described in detail how the deregulation and liberalization in Europe happened, and what changes have been put in place. The liberalization packages are going to be described in detail, and the outcomes of the liberalisation and deregulation are going to be stated. In chapter THREE, the LCC's are going to be introduced. Here we are going to have a quick introduction on what 'NO-Frill' means in the context of air travel. Further the development of LCC's in Europe is going to be shown. After that there is going to be a focus on the development of LCC's in Germany. Here the airlines which operate in Germany are going to be stated, and how they have developed over the years. Chapter FOUR is going to focus on the marketing strategy of LCC's in Europe, and how they operate. This chapter focuses on how they operate, how they choose their network and fleet. Also important is to find out what their target market is, and how they manage their sales and pricing strategy. This chapter gives a detailed explanation on how such airlines function. After having had a look at the LCC's strategy, Chapter FIVE focuses on the effects such airlines have on secondary airports. Also this chapter describes what regional effects such an airport has on its surrounding. In Chapter SIX the Airport Frankfurt Hahn stands in the centre of discussion. This chapter describes the several development stages of Frankfurt Hahn in terms of terminal or runway extension, and passenger development. Also this chapter analyses the catchment area of Frankfurt Hahn, and its infrastructure. After havi

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pestel analysis for airline industry: Principles of Retailing John Fernie, Suzanne Fernie, Christopher Moore, 2015-04-24 Retailing is one of the biggest and most important sectors in today's economy. Graduates who are seeking a career in the sector will therefore require a solid knowledge of its core principles. The Principles of Retailing Second Edition is a topical, engaging and authoritative update of a hugely successful textbook by three leading experts in retail management designed to be a digestible introduction to retailing for management and marketing students. The previous edition was praised for the quality of its coverage, the clarity of its style and the strength of its sections on operation and supply chain issues such as buying and logistics, which are often neglected by other texts. This new edition has been comprehensively reworked in response to the rapid changes to the industry, including the growth of online retail and the subsequent decline of physical retail space and new technologies that improve customer experience and help track consumer behaviour. It also builds upon the authors' research over the last decade with new chapters on offshore sourcing and CSR and product management in addition to considerable revisions to existing chapters to highlight changes in online retailing and e-tail logistics, retail branding, retail security, internationalisation and the fashion supply chain. This edition will also be supported by a collection of online teaching materials to help tutors spend less time preparing and more time teaching.

pestel analysis for airline industry: Case Based Research in Tourism, Travel, Hospitality and Events Marianna Sigala, Anastasia Yeark, Rajka Presbury, Marcela Fang, Karen A. Smith, 2022-01-05 This book consolidates international, contemporary and topical case study based research in tourism, travel, hospitality and events. Case studies can make learning more attractive and interesting as well as enable students to understand the theory better and develop their analytical and problem-solving skills. Using industry as an open living lab, case study based research infuses scholars into real-world industry challenges and inspires them to theorise and advance our

knowledge frontiers. The book includes international case studies that can help tourism scholars build and advance (new) theories and enrich their educational practices. Case studies are accompanied with a teaching note guiding scholars to integrate case studies into instruction. Dr Kirsten Holmes, Chair, Council for Australasian Tourism and Hospitality Education (CAUTHE) There is a vital need for contemporary and well-structured case studies for use in tourism teaching. By including case studies from Australasia and key destination regions in Asia, Europe, and the Caribbean, the book is helpful for tertiary teachers globally. Professor Xander Lub, President, EuroCHRIE The book inspires educators and students. The cases provide context to students' learning and demonstrate the richness and variation of the industry. The book also clearly demonstrates how research can inform our teaching. Professor Brian King, Chair, THE-ICE Assessment Panel The book includes cases under five themes: experiences, operations, technologies, strategy and marketing, and destinations. The book provides subject lecturers with a structure to guide students of applying theory into practice. Dr Paul Whitelaw, Academic Director, Southern Cross University This book marks a significant contribution to hospitality, tourism and events pedagogy at undergraduate and postgraduate level. At a time when the industry is demanding that our graduates have a strong grasp of "real world issues", the case study approach provides an accessible, meaningful and relatable means by which students can engage in real world issues.

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pestel analysis for airline industry: Low Cost Concept for Long-Haul Destinations. A Feasibility Analysis of Eurowings' Strategies Maxim Lachmann, 2017-09-18 Master's Thesis from the year 2016 in the subject Business economics - Operations Research, grade: 1,3, University of Applied Sciences Essen, language: English, abstract: This paper analyses Eurowings' marketing strategy by applying different macro- and microeconomic tools in order to consider competition, political forces, environment influences and economic impacts. The goal is to examine in particular Eurowings' low cost long haul business model and which strategy was selected by the Lufthansa Group and how this strategy works. Additionally, the objective is to analyse Eurowings European competitors, with the major goal first to understand Eurowings' market position in Europe. Subsequently, the results of this strategic assessment show Eurowings' strengths, weaknesses, opportunities and threats. The aviation industry in the 21st century has been changing continously. The low-cost carrier business model has revolutionised the commercial transport industry. Commercial Aviation industry and its development is positively influenced by external factors such as politival, social, economic and technological developments. Airlines are therefore forced to adjust their business models to the external factors and new market requirements, as well as to introduce new business concepts with the objective to gain more market shares and competitive advantages. The European market is divided into different low-cost carriers, each fighting for customers, image, and profit. Eurowings is a new player in this low-cost business, in particular in the market for long-haul destinations, which could become an opportunity to be the first successful low-cost German airline and the third biggest low-cost carrier in Europe.

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pestel analysis for airline industry: Procurement Decisions in the Airline Industry Tobias Rudeloff, 2009-11-03 Inhaltsangabe:Introduction: Over the last two decades, real options analysis (ROA) has become a fundamental part of project evaluation. Its increasing use in academia and corporations as well as its application to a wide range of industries make it a valuable tool in finance and accounting departments around the world. Classical capital budgeting approaches like net present value (NPV) techniques do not account for additional flexibility and are therefore a very static measurement. In addition to this, a further core factor is the strategic aspect of the investment decision. Companies often make decisions according to strategic reasons. This raises the question of how the bargaining power is divided between a seller and a buyer. Furthermore, the influence of the hold-up problem on the two involved players is analyzed. Finally, the trade surplus of the investment is divided between the seller on the one hand and the buyer on the other hand using a game theoretic approach to model this relationship. The airline industry is examined in this paper as it offers many possibilities to apply and explain the concepts of real options and bargaining in bilateral negotiations. This paper sets out to analyze the value of flexibility of an investment decision and discusses, in a second step, how the strategic power between the two parties involved is allocated. In academic literature, limited research has been done to find out about the combination of a real options analysis and the distribution of the trade surplus between the different players involved. This presents the following questions: Does an option in terms of the purchase of an aircraft have additional value in comparison to a classical and inflexible buy now decision for an airline? If this is the case, how much is this value worth and how is the trade surplus distributed between the two parties involved? Are there any hold-up problems? The following chapters will examine and answer these issues. Chapter two deals with a literature review on standard real options analysis in general and the airline sector in particular. In chapter three, background information about the airline industry is given and it is stressed why this sector is used for the capital budgeting approach. Chapter four covers the methodology that is used in chapter five. In this chapter, a case study involving the purchase decision of an aircraft is discussed using different methods to analyze the commit-now and purchase [...]

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(South Africa), Reality Tours & Travel (Mumbai, India), and Makeover Tours (Turkey). Thematic case studies include 'Halal Tourism in Southeast Asia', and 'Marketing and Branding Rwanda'. These illustrate key concepts and theory, with definitions, key summaries, and discussion questions providing further insights. This textbook is ideal for undergraduate and postgraduate students looking for a comprehensive text with a practical orientation.

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